

World Trade Press Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5 Updated September 30th, 2023)

Name of Product/Version: Lingo LITE

Report Date: December 19th, 2023

Product Description: Web-based database featuring country related information.

Contact Information: 707-778-1124 / support@worldtradepress.com

Notes:

Evaluation Methods Used: WAVE v 3.2.4.4

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|--|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No) |

| Standard/Guideline | Included In Report |
|--|--|
| Web Content Accessibility Guidelines 2.2 | Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes / No) |
| EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03) | (Yes / No) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| <p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | All non-text content has alternative text. |
| <p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Transcripts are provided for all how-to videos in addition to audio tracks combined with video. |
| <p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> | Not Applicable | Transcripts are provided for all how-to videos. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Every video has an associated table explaining what the video is, the tagline from the video, the company (if applicable) and any other description information that would be pertinent to the video. |
| <p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) | Supports | All information is presented in a way to clearly understand the relationship to the navigation. Furthermore, this product does not interfere with assistive technologies provided by the browser or third-party software. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| <ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>1.3.2 Meaningful Sequence (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | All content is presented in a clear and consistent manner allow for ease of use and understanding. Furthermore, this product does not interfere with assistive technologies provided by the browser or third - party software. |
| <p>1.3.3 Sensory Characteristics (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | This product does not interfere with assistive technologies provided by the browser or third -party software. In certain circumstances where there are sensory characteristics (map selections), there is an associated list that provides the same content. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| <p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | All elements use text as a means of conveying information. While color is used to add visual appeal, it also conforms to minimum contrast requirements. |
| <p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | This product does not have any audio that automatically plays. Any element such as video that has audio can be controlled within that element including play, pause, and volume control independent of the system. |
| <p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) | Supports | All elements of this product can be navigated using a keyboard in a clear and logical manner. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| <ul style="list-style-type: none"> • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>2.1.2 No Keyboard Trap (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | This product does not feature keyboard traps. All elements are presented in a clear and logically manner to allow for ease of use while using a keyboard. |
| <p>2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Not Applicable | This product does not use any character key shortcuts. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | This product has a timeout feature to automatically log off a user after a period of two (2) hours and will reset the timer after each interaction within the 2 hour window. |
| <p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | This product does not contain any content that moves, blinks, scrolls, or auto-updates |
| <p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) | Supports | This product does not contain any blinking or flashing components. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Not Applicable | This product does not contain blocks of content that are repeated on multiple pages. |
| <p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) | Supports | All pages feature a descriptive title indicating the topic or purpose of the page. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| <ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| <p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | All elements receive a focus order to efficiently navigate the page using only a keyboard. |
| <p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Each link clearly defines what its purpose is. |
| <p>2.5.1 Pointer Gestures (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5.1 (Web) | Not Applicable | This product does not use multipoint or path-based gestures. Furthermore, this product does not interfere with assistive technologies use of multipoint or path based gestures. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | |
| <p>2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Not Applicable | This product does not use single pointer functions for cancellation or reversal of an event. Furthermore, this product does not interfere with assistive technologies use of single pointer functions. |
| <p>2.5.3 Label in Name (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | A user interface options with labels that include text also include a name element clearly defining that element. |
| <p>2.5.4 Motion Actuation (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) | Not Applicable | This product does not use functionality that requires motion by either device or user. Furthermore, this product does not interfere with assistive technologies that use motion for functionality. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | | |
| <p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | The default language of the page is set to English. Upon loading of the page, the text can be translated to the browser’s settings automatically or by means of a manual selection using Google Translate. |
| <p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Context does not change when an item receives focus. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not Applicable | User interface is not changeable in this product. |
| <p>3.2.6 Consistent Help (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p> | Supports | All contact forms, policy pages, and other self-help pages use consistent flow and proper order. |
| <p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Error messages detailing input issues are clearly displayed and defined. |
| <p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) | Supports | Every input field has a clear label that identifies and describes what information is needed. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p> | Supports | All non-sensitive fields remember user’s entries and will automatically apply the same information as needed. Exceptions to this policy include sensitive such as passwords. |
| <p>4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | All elements and tags are property structured and nested using only unique ID tags. |
| <p>4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.2 (Web) | Supports | All user interface components are clearly identified. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| <p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not Applicable | This product does not use audio requiring captions |
| <p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.5 (Web) | Not Applicable | This product does not use audio requiring descriptions. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>1.3.4 Orientation (Level AA 2.1 and 2.2)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | This product responsive in design and will function and operate as normal in either portrait or landscape views. |
| <p>1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | This product clearly defines each input field and is easy to determine what the input is used for. |
| <p>1.4.3 Contrast (Minimum) (Level AA)</p> Also applies to: | Supports | This product maintains a contrast ration of 8.59:1 |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <u>1.4.4 Resize text</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | This product allows for text to be resized up 300 percent without loss of content or functionality. |
| <u>1.4.5 Images of Text</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) | Not Applicable | This product does not use images of text. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| <ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>1.4.10 Reflow (Level AA 2.1 and 2.2)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | This product allows for one dimensional vertical scrolling at any width to a minimum of 320 CSS pixels. |
| <p>1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | This product maintains a non-text contrast ratio of 5.8:1 |
| <p>1.4.12 Text Spacing (Level AA 2.1 and 2.2)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) | Supports | This product meets the minimum text spacing requirements. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | |
| <p>1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | This product meets the minimum requirements for hover and focus elements. |
| <p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | This product features an intuitive navigation and a search function. |
| <p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) | Supports | Headings and labels clearly define the page or element’s topic or purpose. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| <ul style="list-style-type: none"> • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | This product does not interfere with keyboard operation. |
| <p>2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p> | Supports | A user interface dialogs are either a function of the content or an overlay over the content that can easily be closed out without losing focus on the content. |
| <p>2.5.7 Dragging Movements (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p> | Not Applicable | This product does not contain any elements that allow dragging movement. |
| <p>2.5.8 Target Size (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p> | Supports | All targets meet minimum size and spacing requirements. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| <p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Every passage or phrase defaults to English and can be translated using the Google Translate feature. Titles or proper names of articles, recipes, ingredients, and other related topics are written in their native language. |
| <p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | All menus consistent with each main topic are presented in the same configuration / order. |
| <p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply | Supports | All elements are identified as to their function within this product. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | | |
| <p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Search features automatically provide search results based on user-input. All other input forms are manually submitted and evaluated and therefore not applicable. |
| <p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) | Not Applicable | This product does not transact financial or legal transactions that require error prevention. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| <ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| <p>3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p> | Supports | Most applications allow for auto log in based on a subscriber’s authentication method. While password authentication may be required in limited circumstances, no additional cognitive tests are required for logging in. |
| <p>4.1.3 Status Messages (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Supports | This product does not use audio requiring sign language. |

Table 3: Success Criteria, Level AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| <p>1.2.6 Sign Language (Prerecorded) (Level AAA)</p> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p> | Not Applicable | This product does not use audio requiring sign language. |
| <p>1.2.7 Extended Audio Description (Prerecorded) (Level AAA)</p> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p> | Not Applicable | This product does not use audio requiring descriptions. |
| <p>1.2.8 Media Alternative (Prerecorded) (Level AAA)</p> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p> | Supports | This product provides transcripts for all instructional videos. |
| <p>1.2.9 Audio-only (Live) (Level AAA)</p> | Not Applicable | This product does not use live audio. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply | | |
| 1.3.6 Identify Purpose (Level AAA 2.1 and 2.2) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply | Supports | Each element contains a label or other identifying measure to determine the component’s purpose. |
| 1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | This product maintains a contrast ratio of 8.59:1 |
| 1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | This product does not use background audio. |
| 1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | This product does not provide user selectable foreground and background colors. This product does not interfere with assistive technology which can alter the foreground and background colors based on user selection. |
| 1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | This product does not use images of text. |
| 2.1.3 Keyboard (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | This product does not interfere with the use of a keyboard. |
| 2.2.3 No Timing (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | This product does not use timing for any element. |
| 2.2.4 Interruptions (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | This site does not have content that requires interruptions. |
| 2.2.5 Re-authenticating (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Once a user session expires (after a two-hour period), a user can reauthenticate and continue using the product where they left off. |
| 2.2.6 Timeouts (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | This product does not accept user input that could be lost from a timeout. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | This product does not contain any elements that flash. |
| 2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Animation is not used on the product except for the navigation which is essential for it to function. Furthermore, this does not interfere with third-party assistive technologies. |
| 2.4.8 Location (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | The menu link of the page a user is on will be highlighted. |
| 2.4.9 Link Purpose (Link Only) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Each link is descriptive as to the topic that a user is viewing. |
| 2.4.10 Section Headings (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Headings clearly define the page / topic that is viewed as well as sections within the page / topic. |
| 2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Components are not hidden or obscured when a user interface component receives focus. |
| 2.4.13 Focus Appearance (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Components that receive focus meet the minimum requirements. |
| 2.5.5 Target Size (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | This product meets the minimum requirements for target size. |
| 2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | This product does not restrict the use of input modalities. |
| 3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | No unusual words are used within this product. |
| 3.1.4 Abbreviations (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Any abbreviations that are used will contain descriptive text immediately after the abbreviation in parenthesis. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | All text contained in this product does not require a reading level above lower secondary education. |
| 3.1.6 Pronunciation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Any word that requires pronunciation to understand the meaning of the word will contain descriptive text immediately after the subject word in parenthesis. |
| 3.2.5 Change on Request (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | This product does not use content requiring a user to change context. |
| 3.3.5 Help (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Any context requiring help or assistance allows for a user to submit an inquiry for further explanation. |
| 3.3.6 Error Prevention (All) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Any information that is submitted is checked for validity. If data contains any errors, a message is displayed detailing the error and allows the user the opportunity to correct the error. |
| 3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Most applications allow for auto log in based on a subscriber's authentication method. While password authentication may be required in limited circumstances, no additional cognitive tests are required for logging in. |

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 302.1 Without Vision | Supports | This product does not interfere with 3rd party screen readers. |
| 302.2 With Limited Vision | Supports | This product does not interfere with 3rd party screen readers. |
| 302.3 Without Perception of Color | Supports | This product is text based and can be used without the need for color |
| 302.4 Without Hearing | Supports | Transcripts are provided for videos that contain audio. |
| 302.5 With Limited Hearing | Supports | Transcripts are provided for videos that contain audio. |
| 302.6 Without Speech | Not Applicable | This product does not require speech input. |
| 302.7 With Limited Manipulation | Supports | This site provides content that is within two clicks from any menu item. |
| 302.8 With Limited Reach and Strength | Supports | This site provides content that is within two clicks from any menu item. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | This site provides clear and easy to use navigation and logical flow of content. |

Chapter 4: [Hardware](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 402 Closed Functionality | Heading cell – no response required | Heading cell – no response required |
| 402.1 General | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|---|
| <i>402.2 Speech-Output Enabled</i> | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen | Not Applicable | This product does not provide this functionality, does not interfere with 3rd party accessibility software. |
| 402.2.2 Transactional Outputs | Not Applicable | This product does not provide this functionality, does not interfere with 3rd party accessibility software. |
| 402.2.3 Speech Delivery Type and Coordination | Not Applicable | This product does not provide this functionality, does not interfere with 3rd party accessibility software. |
| 402.2.4 User Control | Not Applicable | This product does not provide this functionality, does not interfere with 3rd party accessibility software. |
| 402.2.5 Braille Instructions | Not Applicable | This product does not provide this functionality, does not interfere with 3rd party accessibility software. |
| <i>402.3 Volume</i> | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening | Not Applicable | This is dependent on the user's hardware. For video content, audio controls are provided in the video player. |
| 402.3.2 Non-private Listening | Not Applicable | This is dependent on the user's hardware. For video content, audio controls are provided in the video player. |
| 402.4 Characters on Display Screens | Supports | All characters meet the Sans-Serif font type and can be easily adjusted in size based on the user's browser settings. |
| 402.5 Characters on Variable Message Signs | Supports | All characters meet the Sans-Serif font type and can be easily adjusted in size based on the user's browser settings. |
| <i>403 Biometrics</i> | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | Not Applicable | This product does not use biometric authentication. |
| <i>404 Preservation of Information Provided for Accessibility</i> | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|---|
| 404.1 General | Supports | This product does not contain any device, code, or software that prohibits any means of accessibility. |
| <u>405 Privacy</u> | Heading cell – no response required | Heading cell – no response required |
| 405.1 General | Supports | The same degree of privacy is equal for all users. When speech output is required, the product does not blank the screen. |
| <u>406 Standard Connections</u> | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | Not Applicable | This is a product delivered using the internet. Any device using an up-to-date web browser can view this product. |
| <u>407 Operable Parts</u> | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | Supports | This is a product delivered using the internet. Any device using an up-to-date web browser can view this product. |
| <u>407.3 Input Controls</u> | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.3.2 Alphabetic Keys | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.3.3 Numeric Keys | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.4 Key Repeat | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.5 Timed Response | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.6 Operation | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 407.7 Tickets, Fare Cards, and Keycards | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.8 Reach Height and Depth | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.8.1.1 Vertical Plane for Side Reach | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.8.1.2 Vertical Plane for Forward Reach | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.8.2 Side Reach | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.8.2.1 Unobstructed Side Reach | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.8.2.2 Obstructed Side Reach | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.8.3 Forward Reach | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.8.3.1 Unobstructed Forward Reach | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.8.3.2 Obstructed Forward Reach | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| <u>408 Display Screens</u> | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| 408.3 Flashing | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| <u>409 Status Indicators</u> | Heading cell – no response required | Heading cell – no response required |
| 409.1 General | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| <u>410 Color Coding</u> | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| <u>411 Audible Signals</u> | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | Not Applicable | This is a product delivered using the internet. This section pertains to the hardware used to access this product. |
| <u>412 ICT with Two-Way Voice Communication</u> | Heading cell – no response required | Heading cell – no response required |
| 412.2 Volume Gain | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones | Not Applicable | This is not a telecommunications product. |
| 412.2.2 Volume Gain for Non-Wireline ICT | Not Applicable | This is not a telecommunications product. |
| 412.3 Interference Reduction and Magnetic Coupling | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets | Not Applicable | This is not a telecommunications product. |
| 412.3.2 Wireline Handsets | Not Applicable | This is not a telecommunications product. |
| 412.4 Digital Encoding of Speech | Not Applicable | This is not a telecommunications product. |
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future |
| 412.6 Caller ID | Not Applicable | This is not a telecommunications product. |
| 412.7 Video Communication | Not Applicable | This is not a telecommunications product. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 412.8 Legacy TTY Support | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability | Not Applicable | This is not a telecommunications product. |
| 412.8.2 Voice and Hearing Carry Over | Not Applicable | This is not a telecommunications product. |
| 412.8.3 Signal Compatibility | Not Applicable | This is not a telecommunications product. |
| 412.8.4 Voice Mail and Other Messaging Systems | Not Applicable | This is not a telecommunications product. |
| 413 Closed Caption Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions | Not Applicable | This is not a closed-captioning product. |
| 413.1.2 Pass-Through of Closed Caption Data | Not Applicable | This is not a closed-captioning product. |
| 414 Audio Description Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | Not Applicable | This product is not a digital television tuner. |
| 414.1.2 Other ICT | Not Applicable | This product is not a digital television tuner. |
| 415 User Controls for Captions and Audio Descriptions | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls | Not Applicable | This is not a captioning product. |
| 415.1.2 Audio Description Controls | Not Applicable | This product does not require the use of audio controls. |

Chapter 5: [Software](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|--|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.x section | See information in WCAG 2.x section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.2.2 No Disruption of Accessibility Features | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 502.3.1 Object Information | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.3.2 Modification of Object Information | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.3.3 Row, Column, and Headers | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.3.4 Values | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.3.5 Modification of Values | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.3.6 Label Relationships | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.3.7 Hierarchical Relationships | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.3.8 Text | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.3.9 Modification of Text | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.3.10 List of Actions | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.3.11 Actions on Objects | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|--|
| 502.3.12 Focus Cursor | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.3.13 Modification of Focus Cursor | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.3.14 Event Notification | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| 502.4 Platform Accessibility Features | Supports | This product does not interfere with assistive technologies provided by the browser or third-party software. |
| <u>503 Applications</u> | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | This is a web-based product, not a software application. |
| 503.3 Alternative User Interfaces | Not Applicable | This is a web-based product, not a software application. |
| <i>503.4 User Controls for Captions and Audio Description</i> | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | Alternative transcriptions are provided in addition to video. |
| 503.4.2 Audio Description Controls | Not Applicable | Alternative transcriptions are provided in addition to video. |
| <u>504 Authoring Tools</u> | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See WCAG 2.x section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | This is a web-based product, not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | This is a web-based product, not an authoring tool. |
| 504.3 Prompts | Not Applicable | This is a web-based product, not an authoring tool. |
| 504.4 Templates | Not Applicable | This is a web-based product, not an authoring tool. |

Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|---|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Not Applicable | This product does not interfere with assistive technologies provided by the browser or third-party software and does not require documentation. |
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Applicable | This product does not interfere with assistive technologies provided by the browser or third-party software and does not require documentation. |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports | Information regarding accessibility including this VPAT is contained within the product. |
| 603.3 Accommodation of Communication Needs | Supports | Contact information is provided within the product. |

EN 301 549 Report

Notes:

Chapter [4: Functional Performance Statements \(FPS\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 4.2.1 Usage without vision | Supports | This product does not interfere with third-party assistive technologies. |
| 4.2.2 Usage with limited vision | Supports | This product does not interfere with third-party assistive technologies. |
| 4.2.3 Usage without perception of colour | Supports | This product has a minimum contrast ratio of 8.59:1 allowing for non-colour viewing. |
| 4.2.4 Usage without hearing | Supports | This product provides transcriptions of all videos. |
| 4.2.5 Usage with limited hearing | Supports | This product provides transcriptions of all videos. |
| 4.2.6 Usage with no or limited vocal capability | Not Applicable | This product does not require voice input. |
| 4.2.7 Usage with limited manipulation or strength | Supports | This product does not interfere with third-party assistive technologies. |
| 4.2.8 Usage with limited reach | Supports | This product does not interfere with third-party assistive technologies. |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | This product does not have flashing or blinking elements. |
| 4.2.10 Usage with limited cognition, language or learning | Supports | This product does not interfere with thirdparty assistive technologies. Furthermore, the product and navigation is laid out in an easy-to-use manner allowing those with limited cognition, language, or learning to use the product. |
| 4.2.11 Privacy | Supports | This product does not store any personally identifiable information. Furthermore, this |

| Criteria | Conformance Level | Remarks and Explanations |
|----------|-------------------|--|
| | | is not a legal or financial product requiring privacy. |

Chapter 5: [Generic Requirements](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|--|
| 5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 5.1.2 General | Heading cell – no response required | Heading cell – no response required |
| 5.1.2.1 Closed functionality | See 5.2 through 13 | See information in 5.2 through 13 |
| 5.1.2.2 Assistive technology | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6 |
| 5.1.3 Non-visual access | Heading cell – no response required | Heading cell – no response required |
| 5.1.3.1 Audio output of visual information | Supports | This product does not interfere with third-party assistive technologies. |
| 5.1.3.2 Auditory output delivery including speech | Supports | This product does not interfere with third-party assistive technologies. |
| 5.1.3.3 Auditory output correlation | Supports | This product does not interfere with third-party assistive technologies. |
| 5.1.3.4 Speech output user control | Supports | This product does not interfere with third-party assistive technologies. |
| 5.1.3.5 Speech output automatic interruption | Supports | This product does not interfere with third-party assistive technologies. |
| 5.1.3.6 Speech output for non-text content | Supports | This product does not interfere with third-party assistive technologies. |
| 5.1.3.7 Speech output for video information | Supports | This product does not interfere with third-party assistive technologies. |
| 5.1.3.8 Masked entry | Supports | This product does not interfere with third-party assistive technologies. |
| 5.1.3.9 Private access to personal data | Not Applicable | This product does not store personal data. |
| 5.1.3.10 Non-interfering audio output | Supports | This product does not interfere with third-party assistive technologies. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 5.1.3.11 Private listening volume | Supports | This product does not interfere with third-party assistive technologies. |
| 5.1.3.12 Speaker volume | Not Applicable | This product is web-based, not a hardware product. |
| 5.1.3.13 Volume reset | Not Applicable | This product is web-based, not a hardware product. |
| 5.1.3.14 Spoken languages | Supports | This product does not interfere with third-party assistive technologies. |
| 5.1.3.15 Non-visual error identification | Supports | This product does not interfere with third-party assistive technologies. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not Applicable | This product is web-base, not a hardware product. |
| 5.1.4 Functionality closed to text enlargement | Supports | This product is responsive in design and allows for magnification of text to appropriate viewing heights for those with low vision. |
| 5.1.5 Visual output for auditory information | Supports | Transcripts are provided for all videos in the product. |
| 5.1.6 Operation without keyboard interface | Heading cell – no response required | Heading cell – no response required |
| 5.1.6.1 Closed functionality | See 5.1.3.1 through 5.1.3.16 | See information in 5.1.3.1 through 5.1.3.16 |
| 5.1.6.2 Input focus | Supports | This product can be used with other input methods outside of the use of a keyboard. |
| 5.1.7 Access without speech | Not Applicable | This product does not require speech input. |
| 5.2 Activation of accessibility features | Supports | This product does not interfere with third-party assistive technologies. |
| 5.3 Biometrics | Not Applicable | This product does not use biometrics. |
| 5.4 Preservation of accessibility information during conversion | Supports | This product preserves all accessibility information through a single page in the web product. |
| 5.5 Operable parts | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | Not Applicable | This is a web-based product, not a hardware product. |

| Criteria | Conformance Level | Remarks and Explanations |
|---------------------------------------|-------------------------------------|--|
| 5.5.2 Operable parts discernibility | Not Applicable | This is a web-based product, not a hardware product. |
| 5.6 Locking or toggle controls | Heading cell – no response required | Heading cell – no response required |
| 5.6.1 Tactile or auditory status | Not Applicable | This is a web-based product, not a hardware product. |
| 5.6.2 Visual status | Not Applicable | This is a web-based product, not a hardware product. |
| 5.7 Key repeat | Not Applicable | This is a web-based product, not a hardware product. |
| 5.8 Double-strike key acceptance | Not Applicable | This product does not require double strike keys. |
| 5.9 Simultaneous user actions | Not Applicable | This product does not require simultaneous user actions. |

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|---|
| 6.1 Audio bandwidth for speech | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.2 Real-time text (RTT) functionality | Heading cell – no response required | Heading cell – no response required |
| 6.2.1.1 RTT communication | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.2.1.2 Concurrent voice and text | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.2.2.1 Visually distinguishable display | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.2.2.2 Programmatically determinable send and receive direction | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.2.2.3 Speaker identification | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.2.2.4 Visual indicator of Audio with RTT | Not Applicable | This is a web-based product, not a telecommunications device. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 6.2.3 Interoperability | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.2.4 RTT responsiveness | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.3 Caller ID | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.4 Alternatives to voice-based services | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.5 Video communication | Heading cell – no response required | Heading cell – no response required |
| 6.5.1 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 6.5.2 Resolution | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.5.3 Frame rate | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.5.4 Synchronization between audio and video | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.5.5 Visual indicator of audio with video | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.5.6 Speaker identification with video (sign language) communication | Not Applicable | This is a web-based product, not a telecommunications device. |
| 6.6 Alternatives to video-based services (advisory only) | Advisory – no response required | Advisory – no response required |

Chapter 7: [ICT with Video Capabilities](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 7.1 Caption processing technology | Heading cell – no response required | Heading cell – no response required |
| 7.1.1 Captioning playback | Not Applicable | This is a web-based product, not a video device. |
| 7.1.2 Captioning synchronization | Not Applicable | This is a web-based product, not a video device. |
| 7.1.3 Preservation of captioning | Not Applicable | This is a web-based product, not a video device. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 7.1.4 Captions characteristics | Not Applicable | This is a web-based product, not a video device. |
| 7.1.5 Spoken subtitles | Not Applicable | This is a web-based product, not a video device. |
| 7.2.1 Audio description playback | Not Applicable | This is a web-based product, not a video device. |
| 7.2.2 Audio description synchronization | Not Applicable | This is a web-based product, not a video device. |
| 7.2.3 Preservation of audio description | Not Applicable | This is a web-based product, not a video device. |
| 7.3 User controls for captions and audio description | Not Applicable | This is a web-based product, not a video device. |

Chapter 8: [Hardware](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|--|
| 8.1.1 Generic requirements | Heading cell – no response required | Heading cell – no response required |
| 8.1.2 Standard connections | Not Applicable | This is a web-based product, not a hardware product. |
| 8.1.3 Colour | Not Applicable | This is a web-based product, not a hardware product. |
| 8.2 Hardware products with speech output | Heading cell – no response required | Heading cell – no response required |
| 8.2.1.1 Speech volume range | Not Applicable | This is a web-based product, not a hardware product. |
| 8.2.1.2 Incremental volume control | Not Applicable | This is a web-based product, not a hardware product. |
| 8.2.2.1 Fixed-line devices | Not Applicable | This is a web-based product, not a hardware product. |
| 8.2.2.2 Wireless communication devices | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3 Stationary ICT | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 8.3.2.1 Unobstructed high forward reach | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.2.2 Unobstructed low forward reach | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.2.3.1 Clear space | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.2.3.2 Obstructed (< 510 mm) forward reach | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.2.3.3 Obstructed (< 635 mm) forward reach | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.2.4 Knee and toe clearance width | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.2.5 Toe clearance | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.2.6 Knee clearance | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.3.1 Unobstructed high side reach | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.3.2 Unobstructed low side reach | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.3.3.1 Obstructed (\leq 255 mm) side reach | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.3.3.2 Obstructed (\leq 610 mm) side reach | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.4.1 Change in level | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.4.2 Clear floor or ground space | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.4.3.2 Forward approach | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.4.3.3 Parallel approach | Not Applicable | This is a web-based product, not a hardware product. |
| 8.3.5 Visibility | Not Applicable | This is a web-based product, not a hardware product. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 8.3.6 Installation instructions | Not Applicable | This is a web-based product, not a hardware product. |
| 8.4 Mechanically Operable parts | Heading cell – no response required | Heading cell – no response required |
| 8.4.1 Numeric keys | Not Applicable | This is a web-based product, not a hardware product. |
| 8.4.2.1 Means of operation of mechanical parts | Not Applicable | This is a web-based product, not a hardware product. |
| 8.4.2.2 Force of operation of mechanical parts | Not Applicable | This is a web-based product, not a hardware product. |
| 8.4.3 Keys, tickets and fare cards | Not Applicable | This is a web-based product, not a hardware product. |
| 8.5 Tactile indication of speech mode | Not Applicable | This is a web-based product, not a hardware product. |

Chapter [9: Web](#) (see [WCAG 2.x section](#))

Notes:

Chapter [10: Non-Web Documents](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|--------------------------------------|--|
| 10.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 10.1.1.1 through 10.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |
| 10.5 Caption positioning | Not Applicable | This is a web-based product, not a software product. |
| 10.6 Audio description timing | Not Applicable | This is a web-based product, not a software product. |

Chapter [11: Software](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| 11.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |
| 11.5 Interoperability with assistive technology | Heading cell – no response required | Heading cell – no response required |
| 11.5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 11.5.2 Accessibility services | Heading cell – no response required | Heading cell – no response required |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | See information in 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.4 Assistive technology | Not Applicable | This is a web-based product, not a software product. |
| 11.5.2.5 Object information | Not Applicable | This is a web-based product, not a software product. |
| 11.5.2.6 Row, column, and headers | Not Applicable | This is a web-based product, not a software product. |
| 11.5.2.7 Values | Not Applicable | This is a web-based product, not a software product. |
| 11.5.2.8 Label relationships | Not Applicable | This is a web-based product, not a software product. |
| 11.5.2.9 Parent-child relationships | Not Applicable | This is a web-based product, not a software product. |
| 11.5.2.10 Text | Not Applicable | This is a web-based product, not a software product. |
| 11.5.2.11 List of available actions | Not Applicable | This is a web-based product, not a software product. |
| 11.5.2.12 Execution of available actions | Not Applicable | This is a web-based product, not a software product. |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | This is a web-based product, not a software product. |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | This is a web-based product, not a software product. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| 11.5.2.15 Change notification | Not Applicable | This is a web-based product, not a software product. |
| 11.5.2.16 Modifications of states and properties | Not Applicable | This is a web-based product, not a software product. |
| 11.5.2.17 Modifications of values and text | Not Applicable | This is a web-based product, not a software product. |
| 11.6 Documented accessibility usage | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable | This is a web-based product, not a software product. |
| 11.6.2 No disruption of accessibility features | Not Applicable | This is a web-based product, not a software product. |
| 11.7 User preferences | Not Applicable | This is a web-based product, not a software product. |
| 11.8 Authoring tools | Heading cell – no response required | Heading cell – no response required |
| 11.8.1 Content technology | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | See WCAG 2.x section (If not authoring tool, enter “Not Applicable”) | See information in WCAG 2.x section |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | This is a web-based product, not a software product. |
| 11.8.4 Repair assistance | Not Applicable | This is a web-based product, not a software product. |
| 11.8.5 Templates | Not Applicable | This is a web-based product, not a software product. |

Chapter [12: Documentation and Support Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|--|
| 12.1 Product documentation | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features | Not Applicable | This is a web-based product, not a software product. |
| 12.1.2 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|---|
| 12.2 Support Services | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Supports | This product contains a dedicated page that includes accessibility and this document |
| 12.2.3 Effective communication | Supports | All documentation is clearly communicated on the accessibility page within the product. |
| 12.2.4 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 13.1 Relay services requirements | Heading cell – no response required | Heading cell – no response required |
| 13.1.2 Text relay services | Not Applicable | This is a web-based product, not a relay service. |
| 13.1.3 Sign relay services | Not Applicable | This is a web-based product, not a relay service. |
| 13.1.4 Lip-reading relay services | Not Applicable | This is a web-based product, not a relay service. |
| 13.1.5 Captioned telephony services | Not Applicable | This is a web-based product, not a telecommunications device. |
| 13.1.6 Speech to speech relay services | Not Applicable | This is a web-based product, not a relay service. |
| 13.2 Access to relay services | Not Applicable | This is a web-based product, not a relay service. |
| 13.3 Access to emergency services | Not Applicable | This is a web-based product, not a telecommunications device. |

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